

Case study

By Uttlesford District Council

Cristine Oakey, Procurement Manager at Uttlesford DC shares her positive experience of utilising the Consortium’s framework for Assisted Living (now Technology Enabled Care Services) and of working with the Consortium Procurement team.

“The first contact with Consortium Procurement was easily made using the information provided on their website. It was a simple matter of speaking to a member of the procurement team to request any additional information.

“Consortium Procurement’s greatest asset is their staff. Everyone I have spoken with has been knowledgeable, courteous and extremely helpful. The further competition was run by Consortium Procurement on our behalf, but it wasn’t an “arms length” process, it was like having another member on our team, who built up a great relationship with the client team, hosted the evaluation day at our offices and generally inspired us with confidence.

“The whole process of working with Consortium Procurement from start of a project to award of contract was pain free. Any questions we had were handled professionally and quickly. As a customer, it is important to feel that our projects are in safe hands and we did.

“As a small Authority, our Procurement Strategy is to use frameworks wherever possible. As part of each acquisition plan we access information from a number of framework providers and know those that work well and those that can present a challenge. We will certainly be keeping the Consortium on our list and will use them with confidence.”

What to do next?

Email us at solutions@consortiumprocurement.org.uk or ring us on 0191 566 1000 to find out how we can help with your procurement priorities.



“A ‘virtual’ team member, made up from the whole team at Consortium Procurement is the greatest benefit members get out of working with them. The staff are very supportive and knowledgeable in the procurement process.”

**Cristine Oakey,
Procurement Manager
at Uttlesford DC
(MCIPS)**



**Uttlesford
District Council**