

Case study

By North West Leicestershire District Council

North West Leicestershire District Council has been a member of the Consortium and has been utilising our services, mainly to procure their telehealth and telecare requirements for approximately six years.

In April 2016 the Council signed up to use another of our frameworks, Tenants' Contents Insurance.

"We are delighted with the quality of service we have received from Consortium Procurement and the insurance broker Marsh - communication is clear and efficient, with milestones always being delivered against and the transition process was very positive," said David Moxon, Finance Systems Team Leader at North West Leicestershire DC.

David believes the greatest benefit of using the framework for local authorities is that it has met the pre-existing conditions for them to contract into, which in turn has meant a hassle-free and simple procedure.

"With the framework being a single supplier, it was incredibly easy and straightforward to use. Support from the Consortium Procurement team was available when needed and we found the entire process to be very smooth.

"The number of authorities accessing the framework has, I believe, benefitted our tenants from the point of view that risk and payouts are aggregated at a national/regional/district level, meaning that the risk is shared across more customers. The recent framework re-procurement exercise has resulted in a reduction in the value of premiums which I would expect has partly come about through economies of scale," commented David.

What to do next?

Give us a ring on **0191 566 1000** or email us at **solutions@consortiumprocurement.org.uk** to find out how we can help with your procurement priorities.



"The support that the Consortium Procurement team provided in assisting us with the contracting process was second-to-none. It was a relief to know that we could rely on the professional advice and guidance of Consortium Procurement anytime we needed it."

**David Moxon, Finance
Systems Team
Leader at North West
Leicestershire DC**

