

# Case study

## By Mosscare Housing Group

**Chris Davies, Facilities Manager at Mosscare Housing Group shares his positive experience of utilising the Consortium's framework for Property Safety and Security and of working with the procurement team.**

The Property Safety and Security framework provides members with the products and services they need to make sure their customers are safe in the places they live and work, ensuring compliance with legal requirements are fully met.

Mosscare Housing Group have been using the framework a few times over the last three years for door entry replacement on 20 of the Group's residential blocks as well as for a further seven larger schemes in 2015.

Chris Davies said: "The quality and level of service that we receive from the procurement team is second to none. In all our dealings with the Consortium we have found the staff to be professional, knowledgeable and to provide guidance and solutions to our enquiries.

"The added benefit that we have identified from the door entry upgrade have been immense, an example is where we had a domestic incident and we were able to identify on the electronic log that a former partner had tried to gain access to a block on a key fob that had been disabled."

### What to do next?

Email us at [solutions@consortiumprocurement.org.uk](mailto:solutions@consortiumprocurement.org.uk) or ring us on 0191 566 1000 to find out how we can help with your procurement priorities.



"I think that the knowledge and experience of staff are the Consortium's biggest asset and I would not hesitate to recommend their Property Safety and Security framework."

**Chris Davies, Facilities Manager at Mosscare Housing Group**

